



**NUC**  
UNIVERSITY

# IT HELP DESK INFORMATION

Our mission at the NUC IT Help Desk is to provide our users with a single point of contact to assist with technical problems or requests. We Strive to ensure technology is not an impediment to your success at NUC.

## How to Reach Us

You can reach the NUC IT Help Desk by:



Sending an email to  
[Help-desk@nuc.edu](mailto:Help-desk@nuc.edu)



Service hours:

Monday - Friday: 8:00 AM to 9:00 PM (AST)

Saturday: 9:00 AM to 6:00 PM (AST)



Call our toll-free number  
(844-946-2020)

## Information to Provide

When contacting the NUC IT Help Desk, Please be prepared with the following information:

- **Your name**
- **Your email address and/or phone number where we can reach you**
- **A description of the problem or request**

Our objective is to provide the best possible service to the NUC community. By following the instructions above, you can reach us as soon as possible and we can start working on your request.